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JOB DESCRIPTION

Standards

Our organisation aims to meet the National Domiciliary Care Standards in providing services for clients. You will be expected to work with us in meeting and maintaining these Standards. In addition, we are regulated by the Care Quality Commission ([CQC](#)) and are reviewed and inspected by them on a regular basis.

Terms of Engagement

Our terms of engagement provide for a contract to exist between you and LionHeart Domiciliary Care Services for the period of work that you may undertake.

Probationary Period

There will be a twelve-week probationary period from your start date of working on assignment with us.

Skills Level

Your skills will be assessed at interview and you will only be offered assignments up to your designated level. You will be given the opportunity to review your skills level at regular intervals.

Induction Training

You will be expected to complete our two weeks Skills for Care Induction Training, and a week of shadowing/supervision before you start your first assignment on your own with us.

Client Assessment & Review

We undertake a home visit and carry out an assessment of needs, and a health and safety risk assessment for all clients before placing any care workers with them. These assessments are reviewed on a regular basis or according to changing requirements.

Ongoing Training & Supervision

You will be supervised on a one-to-one basis every 12 weeks. You will also be required to undertake ongoing training, followed by a peer group supervision session every 12 weeks.

Duties

Duties usually combine elements of housekeeping, social assistance and personal care in varying degrees according to client requirements. Therefore, each position is unique in terms of the pay on offer and the required skills and aptitude. However, as a general guide, duties can include:-

- Menu planning, shopping and meal preparation for clients.
- Domestic duties plus personal laundry and ironing
- Correspondence, arranging a social diary.
- Assisting the client to use public transport.
- Attending social outings and visiting family and friends.
- Attending places of worship.
- Money management.
- Prompts to take medication as per care plan.
- Responding to night calls for general reassurance.
- Assistance with washing and bathing or showering.
- Assistance with dressing, undressing and selection of clothes.
- Assistance with oral hygiene, shaving, hair care and personal grooming.
- Assistance to use the toilet and adjust clothing.
- Assistance with mobilising and transferring.
- Dealing with a degree of memory loss.
- Responding to night calls for care needs.
- Manual handling with hoists and wheel chair.
- Preventative pressure area care.
- Basic catheter care.
- Dealing with frustration and irritation.
- Dealing with anxiety and agitation.
- Dealing with profound dementia.
- Terminal/Palliative care.

This list is not exhaustive and you may be required to do further duties from time to time which the company deem appropriate to the position.

I acknowledge receipt of the Job Description above and agree to work within this if successful at interview.

Date received:

Signature of the candidate:

Print Name: